

Service Newsletter June 2021

Winter is here so rug up by the fire at home or if in the north, enjoy the warmth of the dry season.

Security & PIN's

It is important to remember when you are issued a PIN, or your partner or your authority to collect contacts are issued PIN's, that those are for the use of that person they are issued to only. These **MUST NOT** be shared with anyone, **INCLUDING** your Educator. If someone else has access to your PIN and is using it on your behalf, this is deemed as fraudulent activity. At the time, it may be convenient, but the legal ramifications can be detrimental to the Service, Educator and yourself so please follow the rules.

2021 Family Day Care Awards - Educators

Thank you to everyone who nominated their Educator for the Family Day Care Australia Excellent Awards. It only seems like a few months ago since these were being run for 2020 due to the delays caused by COVID-19. We love receiving feedback about your Educator and the relationships that are formed.

CCS Payments Being Withdrawn - Tax Returns are not Submitted

If you have not submitted your tax return for the 2018-19 financial year your CCS could be withdrawn for the past year, and you will be in debt to your Educator. Please ensure that your tax returns are submitted.

Changes to Your Entitlements

As the end of the financial year is approaching, please be aware that your entitlements may change if they are nearing or have exceeded the CCS limit. This will cause your portion of the fee you pay to the Educator to vary. Please check your invoices before paying your Educator to ensure that the correct amount is being paid.

If you believe that your percentage is incorrect, then it is your responsibility to contact Centrelink and query the assessment to find out why it has changed. Often these discrepancies are resolved, and the entitlement is forwarded direct to you, or it will feature in your tax return and will not go through the CCS/Harmony system to the Educator so please check and pay the amount of your invoice.

If you do contact Centrelink, please get a reference number as this can be used as a link that admin staff can follow up with if the information given is in conflict with our understanding of the law. There is a huge turnover of staff at Centrelink so often their understanding of the system and answers given do vary.

Contact Us

We encourage you to contact us if you have any queries about the service - we are available by phone on the following numbers: Beryl: 0477 029 253, Sue: 0477 029 254, Kylie Martin: 0431 449 567, Joy: 0429 030 362 or Jo: 0477 029 132

You can also email us at info@naturealliancefdc.com.au

Webpage www.naturealliancefdc.com.au or look us up on Facebook.

WHERE CHILDREN CAN BE CHILDREN

